



www.yourschoolwear.co.uk

Dear Parent/Guardian

Our uniform for Melton Primary School is now only available to buy via our online store. This should be going live during week beginning Monday 3rd August 2020.

Below is some useful information about ordering online;

- Uniform is available 365 days a year online taking all major credit/debit cards.
- Same day despatch if ordered by noon Mon-Fri (Due to high volume this extends to next-day despatch in the summer months- **please do not leave it till the last minute to order**).
- Free delivery for all orders over £50+VAT (£3+VAT for smaller orders with other delivery options available).
- Dedicated customer service department customersupport@angliasportsandschoolwear.co.uk

Please be aware that due to Covid restrictions & distancing we have fewer pickers to process your orders so it may take a few days longer than usual ~PLEASE ORDER EARLY.

Estimated transit times for online purchases are as follows and rely on same-day despatch which relates to orders placed **before noon** Monday-Friday;

- 2nd class post - 3-4 working days
- 1st class post - 1-3 working days
- Next working day courier -next working day providing ordered before noon mon-fri.

Choosing the correct size In addition to our comprehensive size charts, we are now adding the actual measurements of the garment onto the graphic when you select it online. This means you can check against an item of clothing that already fits your child to ensure you have chosen the right size.

Checking the size- MEASURE THE GARMENT NOT THE CHILD! Instead of measuring your child, it is far more reliable to measure the dimensions, including arm and body length, of a similar garment that fits your child allowing growth. Children grow at varying rates, some become tall before filling out, others fill out first then shoot up- always check length of arm on a garment that fits and allow for growth.

We are confident you will find this service efficient; any questions please contact our customer service department customersupport@angliasportsandschoolwear.co.uk

Yours faithfully

Sales team